P.S.C. KY NO.

CANCELS P.S.C. KY NO.

APPLICATION OF

B.T.U. PIPELINE a/k/a

B.T.U. GAS CO., ING.

RATES, RULES AND REGULATIONS FOR FURNISHING NATURAL GAS AT OUTSKIRTS OF SALYERSVILLE, MAGOFFIN COUNTY

AND

ROYALTON, KENTUCKY

FILED WITH PUBLIC SERVICE COMMISSION OF KENTUCKY

Issued: September 21, 1994 Effective:Sept. 21, 1994

Issued By: B.T.U. Gas Company, Inc. BY: MI JUN C

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

SEP 2 1994

PURSUANT TO 807 KAR 5:011, SECTION 9 (1) BY: Stechand Ber SECRETARY OF THE COMMISSION

Outskirts of Salyersville, FOR Magoffin County and Royalton Kentucky

P.S.C. Ky. No.

Total rate \$4.50

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B.T.U. PIPELINE a/k/a B.T.U. GAS CO., INC.

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RULES AND REGULATIONS

CLASSIFICATION OF SERVICE

RATES

Rates: (formerly Old Inland Line)

First (1) MCF \$4.50

All over 1 MCF \$4.50

Rates: (B.T.U. GAS CO.)

First (1) MCF \$7.00

All over 1 MCF \$5.07

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE SEP 21 1994 PURSUANT TO 807 KAR 5:011. SECTION 9(1) By Stephand But And - The Part a states of the second states with SECRETARY OF THE COMMISSION DATE EFFECTIVE September 21, 1994 DATE OF ISSUE September 21, 1994 Year Year Month Day Month Day ISSUED BY NCI TO Name of Officer

FOR	Outskirts Magoffin	County	and	Royalton
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B.T.U. PIPELINE a/k/a B.T.U. GAS CO., INC.

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RULES AND REGULATIONS

SPECIAL CHARGES

Late Payment Penalty: Bills for service are due on the 10th of each month. A late payment penalty of ten percent (10%) will be assesses on all bills not paid by the due date. When a penalty is assessed, any payment received will first be applied to the bill for services rendered. Additional penalty charges on subsequent bills will not be assessed on unpaid penalty charges.

Deposits: Each customer shall put up a equal deposit of \$100.00, after which gas service will be turned on.

Interest on Deposits: Interest in the amount of 6% will be earned annually on customer deposits. This will be refunded to the customer providing all bills and late penaltties are current.

Tap Fee Charge: This charge is a non-refundable one time charge. This charge covers tap, riser, service line and all necessary materials to make the new customer connection. The tap stays on the homeowner property.

Reconnection Charge: A reconnection charge of \$25.00 shall be paid before service is restored following disconnection for non-payment of bills. A reconnection charge of \$ 25.00 shall be paid when a customer requests discontinuance of service and subsequently re-establish service at the same premises within a 12 month period.

Returned Check Charge: A service charge of \$20.00 will be made to any customer whose check is returned from the bank for insufficient funds. The account will be considered in arrears and subject to termination under 807 KAR 5:006 Section COMMISSION Service Charge: A service charge of \$25.00 to politient a

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	OUTSKIRTS OF SALYERSVILLE							
	OUTSKIRTS OF SALYERSVILLE FOR <u>MAGOFFIN COUNTY AND</u> ROYALTON							
	KENTUCKY P.S.C. Ky. No							
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RULES AND REGULATIONS

delinquent bill will be charged if a utility representative actually terminates service or in course of the visit the custome pays the bill or if a satisfactory payment arrangement is made.

B.T.U. PIPELINE a/k/a B.T.U. GAS CO.,

Discontinuance of Service - 807 KAR 5:006 (14): The utility may refuse or discontinue service to an applicant or customer after proper notice for failure to comply with its rules and regulation or state and municipal rules and regulations, when a dangerous condition is found to exist on the customers or applicants premises or if a customer or applicant refuses or neglects to provide reasonable access to the premises for fraudulent or illegal use of service or for non payment of bill.

If discontinuance is for non-payment of bill, the customer shall be given at least 10 days written notice, separate from the original bill, and cut off shall be effected not less than twentyseven (27) days after the mailing date of the original bill, unless prior to discontinuance, signed by a physician, registered' nurse, or public health officer, that such discontinuance will aggravate an existing illness or infirmity on the thirty (30) days from the date the utility notifies the customer in writing, of state and federal programs which may be available to aid in payment of bills and the office to contact for such possible assistance.

<u>Deposits</u>: The Company requires a set deposit amount for each customer to secure payment of bills. Service may be refused or discontinued for failure to pay the requested deposit.

The Company may require a deposit in addition to the initial deposit if the customer's classification of service charge of there is a substantial change in usage. Upon termine there is a substantial change in usage.

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RULES AND REGULATIONS

service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the customer.

Application for Service: All applications for service shall be made on the Company's standard application or contract form which shall be signed by the Customer, or his duly authorized agent, and accepted by the Company before any service is rendered.

A separate application or contract shall be made for each class of service at each separate location, or in the event two classes of service are necessary at one location to the same customer the Company may require separate applications.

In cases where unusual construction or equipment expense is necessary to furnish service, the Company may require a contract for a minimum period of one year.

Owner's Consent to Occupy: In case the Customer is not the owner of the premises it shall be the Customer's responsibility to obtain from the property owner the necessary consent to install and maintain all piping and other equipment as are required for supplying gas service to the Customer. However, the Utility shall not require a prospective customer to obtain easements on property not owned by either the prospective customer or the customer's landlord.

Access to Premises: The Company shall have the right of access to the Customer's premises at all reasonable times for the purpose of installing, reading, inspecting, repairing or removing its meters, regulators or other equipment used in connection with its supply of gas service or for the purpose of turning on or shutting off the gas supply when necessary and for all other service of success, or for determining any violation of either the rules and the supply of the company, or other regulatory body or agency relevants to the use of natural gas.

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RULES AND REGULATIONS

MONITORING OF CUSTOMER USAGE

The Company will monitor the usage of each customer according to the following procedures:

If the annual usage for two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions common to all customers, no further review will be done.

If the usages differ and cannot be attributed to a readily identified common cause, the Company will compare the customer's monthly usage records for the two (2) month period with the monthly usage for the same months of the preceding year.

If the cause for the usage deviation cannot be determined from analysis of the customer's meter reading and billing records, the Company will contact the customer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the customer's service line.

Where the deviation is not other wise explained, the Company will test the customer's meter to determine whether it shows an average error greater than two (2) percent fast or slow.

The Company will notify the customer of the investigation, its findings, and any refund or backbilling in accordance with 807 KAR 5:006, Section 10 (4) and (5).

In addition to the routine monitoring, the property with the interval interval interval interval interval in the second state of its on going meter reading or billing processes for customer inquiry.

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RULES AND REGULATIONS

Metering: The gas consumed shall be measured by a meter or meters to be installed by the Company upon the Customer's premises. If more than one meter is installed for the same or different classes of service at different locations on the Customer's premises, each meter shall be considered separately in calculating the amount of the bills.

<u>Continuous or Uniform Service</u>: The Company will endeavor to supply gas continuously and without interruption, however the gas company shall not be responsible for damages or otherwise any failure to supply gas or for any interruptions of the supply when such failure is without willful fault or neglect on its part.

The Company cannot and does not guarantee either a sufficient supply or an adequate or uniform pressure of the gas supplied, except as mandated by the Public Service Commission, and shall not be liable for any damage or loss resulting from inadequate or interrupted supply or from any pressure variations when such conditions are not due to willful fault or neglect on its part.

Monthly Bills: Bills for gas service are rendered monthly unless otherwise specified. The term month for billing purposes shall mean the period between any two consecutive readings of the meter by the Company, such readings to be taken as near as possible every 30 days.

Bills are due upon rendition and shall be due and payable by the 10th day of each month.

Service shall be subject to disconnection if bills are not paid or arrangements made through our office. The customer will be sent a delinquent notice not less than 19 days before termination.

If the Company is unable to read a meter due to weather or other conditions, the Customer will receive an estimated bill. The bill will be clearly marked as estimated.

Notice of Escaping Gas or Unsafe Conditions in States with the must be given by the Customer to the office or employment the Company if any escaping gas or unsafe conditions are proportional or

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B.T.U. PIPELINE a/k/a B.T.U. GAS CO., INC. Cancelling P.S.C. Ky. No.

Sheet No.

RULES AND REGULATIONS

any defects or improper installations are discovered in the piping and equipment of either the Company or the Customer which are on the Customer's premises.

No flames or lights are to be taken near any escape of gas and the gas must be shut-off at the meter cock or valve until the hazard is eliminated and the gas service is not to be turned on again except by a Company employee.

The Company will not be responsible or assume any liability for any injury, loss or damage which may arise from the carelessness or negligence of the Customer or his agents or representatives.

Standard heating value: The standard heating value for the gas provided shall be 1100 b.t.u.

Standard Pressure: The standard service pressure will be 30 - 70 lbs with 6 oz. pressure at the customer's meter outlet.

> PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

SEP 21 1994

PURSUANT TO 807 KAR 5:011. SECTION 9 (1) BY: Stephand Buy SECRETARY OF THE COMMISSION

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P.S.C. Ky. No.
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B.T.U. PIPELINE a/k/a B.T.U GAS CO., INC.

RULES AND REGULATIONS

BUDGET PAYMENT PLAN

The Company has a budget payment plan available for its residential customers whereby a customer may elect to pay a monthly amount for the budget year in lieu of monthly billings for actual usage. The monthly budget payment will be determined by the Company based, under normal circumstances, on a minimum of onetwelfth of the estimated annual usage, subject to review and adjustment during the budget year. The normal budget year for all residential customers is the twelve months from April to May with May being the settlement month.

The customer's account may be adjusted through a series of levelized adjustments on a monthly basis if usage indicates that the account will not be current upon payment of the last budget amount.

If customer fails to pay bills as rendered under the budget payment plan, the Company reserves the right to revoke the plan, restore the customer to regular billing and require immediate payment of any deficiency.

Failure to receive a bill in no way exempts customer from the provisions of these Terms and Conditions.

When the Company is unable to read a meter after reasonable effort, the customer will be billed at the average of the three preceding monthly bills and the billing adjusted when the meter is read. Customer's bill will be due within 10 days FROME COMPUSSION bill. PUBLIC SERVICE COMPUSSION bill. PUBLIC SERVICE COMPUSSION bill.

SEP 21 1994

PURSUANT TO 807 KAR 5.011. SECTION 9 (1) BY: Stephand But SECRETARY OF THE COMMISSION

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BUDGET BILLING PLAN

CUSTOMER APPLICATION AND AGREEMENT

B.T.U. GAS CO., INC.

(Company Nam	ne)	4			
The undersign	ned				hereby
makes application	for the	budget	billing	plan beg	inning
	a	nd cont	inuing th	nrough	·
	and an	nually	thereafte	er unless	cancelled
by either party.					

My usage for the past year divided by ____ MCF per month and at present rates the Budget payment would be \$____.

I agree to pay this amount each month for the next year with adjustments in _____ and _____ to render a balance due at _____ next year of Zero dollars.

I understand that failure to make these monthly payments, this agreement will be cancelled and I will revert to regular customer status.

I further understand that the budget payment may be adjusted if the wholesale cost of gas is increased.

Dated this _____ day of ______, 199_.

Accepted:

To:

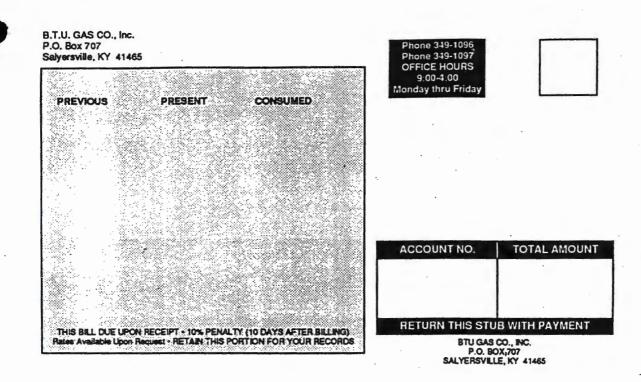
PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE

SEP 21 1994 Address

Customer name

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MAKE CHECKS PAYABLE TO: B.T.U. GAS CO., INC.

MAIL PAYMENTS TO:

B.T.U. GAS CO., INC. P.O. BOX 707 SALYERSVILLE, KY 41465

OFFICE HOURS

MONDAY-FRIDAY

. 9:00-4:00

PHONE: 349-1096 349-1097 (24 hour number)

STATEMENT IS DUE AND PAYABLE UPON RECEIPT

ACCOUNT NOT PAID 10 DAYS AFTER BILLING DATE SHALL BE SUBJECT TO A TEN PERCENT (10%) PENALTY.

- LATE PAYMENTS MAY NOT BE REFLECTED ON THIS BILLING.
- FAILURE TO RECEIVE A BILL DOES NOT AVOID PAYMENT.
- STATE SALES TAX AND/OR SCHOOL TAX INCLUDED WHEN APPLICABLE
- PAST DUE BILLS ARE SUBJECT TO COLLECTION OR DISCONNECT WITH COLLECTION AND/OR SERVICE CHARGES PAID IN FULL BEFORE SERVICE IS RESTORED.
- A SERVICE CHARGE OF \$15.00 WILL BE CHARGED TO ANY CUSTOMER WHOSE CHECK IS RETURNED FROM THE BANK FOR INSUFFICIENT FUNDS.
- RATES AVAILABLE UPON REQUESTISSION OF KENTUCKY EFFECTIVE

SEP 21 1994

PURSUANT TO 807 KAR 5:011. SECTION 9(1) BY: Stechand Buy SECRETARY OF THE COMMISSION